



- [Naspa Internet Access Numbers](#)
- [Verifying Necessary Software](#)
- [Installing Client for Microsoft Networks](#)
- [Installing TCP/IP](#)
- [Configuring Dialing Properties](#)
- [Configuring Dial-Up Networking](#)
- [Connecting to Naspa Internet](#)
- [Technical Support](#)

### Naspa Internet Access Numbers

Milwaukee	(414) 908-8324
Racine	(262) 676-0011
Kenosha	(262) 484-0031

### Verifying Necessary Software

Double-click **My Computer**. Is there a Dial-Up Networking icon? If so, go to **Installing TCP/IP**; otherwise continue with installing Dial-Up.

From the *Start* menu, select **Settings**, select **Control Panel**.

Double-click **Add/Remove Programs**. Click the **Windows Setup** tab.

Click **Communications**, click **Details**. Click **Dial-Up Networking** to select to install.

Click **OK**. Click **OK**. Windows will prompt to insert the Windows 95/98 CD. Reboot after install.

### Installing Client for Microsoft Networks

*Note: If Client for Microsoft Networks is not installed, there will be no Network Neighborhood icon.*

Right-click **Network Neighborhood**. Select **Properties**. Is there Client for Microsoft Networks installed? If so, go to **Configuring Dial-Up Networking**; if not, continue with installing **Client for Microsoft Networks**.

Click **Add**. Click **Client**. Click **Add**. Click **Microsoft**. Click **OK**.

Windows may prompt to insert the Windows 95/98 CD. Reboot after install.

### Installing TCP/IP

Right-click **Network Neighborhood**. Select **Properties**. Is there TCP/IP and Dial-Up Adapter installed? If so, go to **Configuring Dial-Up Networking**; if not continue with installing **TCP/IP**.

Click **Add**. Click **Adapter**. Click **Add**. Click **Microsoft**. Click **Dial-Up Adapter**. Click **OK**.

Click **Add**. Click **Protocol**. Click **Add**. Click **Microsoft**. Click **TCP/IP**. Click **OK**.

Windows may prompt to insert the Windows 95/98 CD. Reboot after install.

### Configuring Dialing Properties

From the *Start* menu, select **Settings**, **Control Panel**.

Double-click **Modems**.

Click **Dialing Properties**.

In the *Area code* section, type **your area code**.



If you have call waiting, click **To disable call waiting, dial:** and select **\*70,**. Click **OK**.

### Configuring Dial-Up Networking

Double-click **My Computer**. Double-click **Dial-Up Networking**.

Double-click **Make New Connection**. Click **Next**.

In the *Type a name for the computer you are dialing*, type **Naspa Internet**.

If necessary, in the *select a modem* section, select the appropriate modem type. Click **Next**

In the *Area code* section, type **the area code of the access number you are using**. In the *Telephone number* section, type the appropriate access phone number.

Click **Next**. Click **Finish**. Right-click the newly created *Naspa Internet* icon, select **Properties**.

Click the **Server Types** tab. In the *Advanced options* section, **DESELECT** all options.



In the *Allowed network protocols* section, select **ONLY TCP/IP**.

### Connecting to Naspa Internet

From *My Computer*, double-click **Dial-Up Networking**, double-click **Naspa Internet**.

In the *User name* section, type **youruserid**. In the *Password* section, type **yourpassword**.

Note: all user id's and passwords must be in lower case.

Once connected, launch the appropriate browser.

### Technical Support

Any Technical Support questions can be directed to 1(877) 930-6761. Technical Support is available 24 hours a day, 7 days a week. Email support is also available at [helpdesk@Naspa.net](mailto:helpdesk@Naspa.net).

“Naspa Internet, *We’ll Get You There.*” <sup>TM</sup>

Revised 04/06/2000

SS/crp